



WoodGreen Community Services *Job Posting*

Our Vision:

A Toronto where everyone has the opportunity to thrive

Adult Protection Service Worker Competition #2020-126-CC

Employment Type:	Contract (ending June 30, 2020), Bargaining Unit
Work Hours:	7 hours/week, schedule TBD
Salary:	G8- \$27.34/hour
Application Deadline:	Open until filled

Who We Are

A United Way Anchor Agency, WoodGreen combines significant scale and a proven track record with an entrepreneurial mindset, continuously seeking and developing innovative solutions to critical social needs.

Now in our 82nd year, we are one of the largest social service agencies in Toronto, serving 37,000 people each year. We're a group of diverse individuals who value respect, excellence, compassion, integrity, and team work.

Visit www.woodgreen.org to learn more about who we are and what we do.

Program Overview – Developmental Services, Community Care

Funded by the Ministry of Community and Social Services, Developmental Services includes a full range of services to adults who are socially isolated and live with developmental disabilities. These services include case management support, linking to daily living supports and community support services.

What You Will Do

- Provide comprehensive case management on a person directed basis for Adult Protection Service Worker (APSW) and Supported Independent Living (SIL) clients.
- Assess individual needs, assist in setting goals and creating Individual Support Plans (ISP).
- Provide flexible support to APSW clients in accomplishing the ISP.
- Provide weekly intensive support for SIL clients in accomplishing the ISP.
- Advocate on an individual basis or with organized groups regarding issues related to the needs of APSW/SIL clients.
- Participate in the planning and implementation of program social activities.
- Maintain individual case files according to Agency and Ministry of Community and Social Services (MCSS) policies and standards.
- Participate with the Manager in case management review, program evaluation and annual operational and staff development planning.
- Participate in and support the work of the APSW Network (Toronto APSAO chapter).
- Network with other relevant agencies, community groups and/or coalitions regarding issues and needs of consumers.
- Participate in case consultations as requested/required.
- Respond effectively and professionally to clients, situations and emergencies.
- Provide crisis intervention as required.
- Maintain compliance with MCSS directives and Quality Assurance Measures (QAM) requirements.

What You Bring to the Team

- BSW or Bachelor's degree with a related major.
- Minimum two (2) years of experience working in developmental or dual diagnosis services.
- Experience working with high-risk, marginalized, and vulnerable populations, including those with developmental disabilities.

What Will Set You Apart

- Strong advocacy and case management skills.
- Strong organizational, teamwork and active listening skills.
- Experience working with community development and client directed approaches.
- Ability to work with individuals in developing life plans (i.e. bio-psycho-socio-spiritual).
- Ability to use professional judgment, sound analytical and decision-making skills.
- Creative conflict resolution/mediation and crisis intervention skills.
- Innovative and resourceful.
- Experience working with diverse communities.
- Experience working with concurrent disorders.
- Knowledge of resources in Toronto (both generic and specialized).
- Valid First Aid and CPR Certificate.
- Community mental health experience.
- Specialized training in trauma response, suicide risk assessment/management or bereavement counseling.
- Verbal and written fluency in French is an asset.

Why You'll Want to Work With Us

At WoodGreen you will be part of an amazing team that does amazing things for our community.

We offer:

- ✓ Competitive salary/excellent benefits for full-time, contract (1 year+), and PSW employees
- ✓ Ongoing training and opportunities for career advancement within the organization
- ✓ Formal staff recognition and appreciation programs
- ✓ Access to group discount programs and purchases

To Apply

Submit your resume and cover letter, **quoting the competition # in the subject line**, as follows:

WoodGreen employees ONLY to:	hrjobs@woodgreen.org
External applicants to:	gclarke@woodgreen.org

WoodGreen is an equal opportunity employer. We are committed to providing an inclusive and barrier-free selection process and work environment. If contacted in relation to an employment opportunity, please advise our HR representative at hrjobs@woodgreen.org of the accommodation measures required. Information received relating to accommodation will be addressed confidentially.