



JOB POSTING

Supervisor, In-Home Services

Full Time

Better Living Health and Community Services has a full time opening for the position of Supervisor for our In-Home Services Program. This position requires experience in assessing Clients for home and community care personal support services, case management, delegating tasks to personal support workers, and working with the senior population. The successful candidate will manage a caseload of community personal support service clients, work with partnering and funding agencies, and provide leadership to a team of Personal Support Workers. The Supervisor reports to the Manager, In-Home Services.

The Successful Candidate for this Position Must Have the Following Qualifications:

- Post-secondary education in a social services, gerontology or related field
- Minimum of 2 years related experience working with the senior population in the home and community care environment
- Experience providing leadership and training to Personal Support Workers
- Strong computer and software skills including working knowledge of AlayaCare, interRAI CHA/PS, IAR, HPG, ConnectingOntario and Microsoft Office
- Driver's license and access to a vehicle
- Ability to speak a second language is an asset
- Diploma in Registered Practical Nursing (RPN) is an asset

The Successful Candidate for this Position must be able to:

- Conduct in-home assessments and reassessments for personal support clients adhering to all funder standards
- Demonstrate knowledge of Adult Personal Support and Homemaking Services provided under a contract with the LHIN
- Demonstrate an understanding of acute/chronic physical and mental health conditions in the senior population and knowledge of personal care practices and infection prevention and control processes
- Develop service plans in collaboration with the client/caregiver and provide on-going case management regarding client service provision for all the personal support program
- Support compliance with LHIN standards and contractual service provision including the completion of administrative tasks
- Maintain up to date client records that supports tracking and organizational data entry requirements
- Use the interRAI CHA assessment tool and other home and community care initiatives such as; IAR, ConnectingOntario and interRAI PS

- Liaise with social work, VHA, LHIN and referral source staff, clients and/or caregivers as needed for overall service planning, program operation and development
- Conduct Annual Competency Assessment reviews for department Personal Support Workers
- Possess excellent knowledge of program evaluation, risk management, change management and quality improvement strategies
- Promote health and safety practices throughout the organization following health and safety procedures
- Ensure clients are receiving quality service according to Better Living's Quality Assurance Standards

SALARY: Commensurate with experience.

Please email or fax your cover letter and resume to Human Resources by November 20th, 2018 at 5:00pm.

E-Mail: hr@betterlivinghealth.org

Fax: 416-510-1104

Please quote ***"Supervisor, In-Home Services"*** on the cover letter and e-mail subject line.

Better Living is an equal opportunity employer and is in accordance with the Ontario Human Rights Code, Employment Standards Act and Accessibility for Ontarians with Disabilities Act. Applicants need to make their request for accommodation known when contacted. Thank you to all who express interest in this position and we welcome all resumes however only those granted an interview will be contacted. No phone calls, please. Thank you.